

How Management Matters in Global Health: An Interactive Panel Discussion (Teaching Plan)

- *Bobby Milstein, Director, ReThink Health*
- *Sachin Jain, Chief Medical Information and Innovation Officer, Merck*
- *Rebecca Weintraub, Executive Director, Global Health Delivery Project, Associate Physician Harvard Medical School/ Brigham and Women's Hospital*
- *Tricia Morente, Faculty, Institute for Healthcare Improvement and Joint Learning Network for Universal Health Coverage and COO, Kangu*

Frame the theme: Are there specific management practices we think will improve global health delivery?

For the panel: Introductions and talk about management practices relating to healthcare delivery in your own work and professional experience.

For the 12 student teams: Present three sentences on the following.

1. Overview of their project; what problem they aim to solve
2. Describe one effective management practice they suspect that their host organization is excellent at
3. List one missing management practice they think would make their host organization perform far better

Discussion:

1. What are the prospects for pinpointing specific managerial practices that can be linked to organizational improvements, health delivery improvements, and health outcome improvements?
2. What are our candidate ideas for the equivalent of the 27 management practices we think are most needed in low-resource healthcare delivery enterprises?
3. What evidence and tests do we need? How do we spur a research effort and link to student projects, which are not research but are significant investments of our collective professional efforts? The average project represents over 1,000 person hours of faculty-mentored professional student work.
4. What are the downsides of such an approach—what are we missing by focusing just on practices?

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