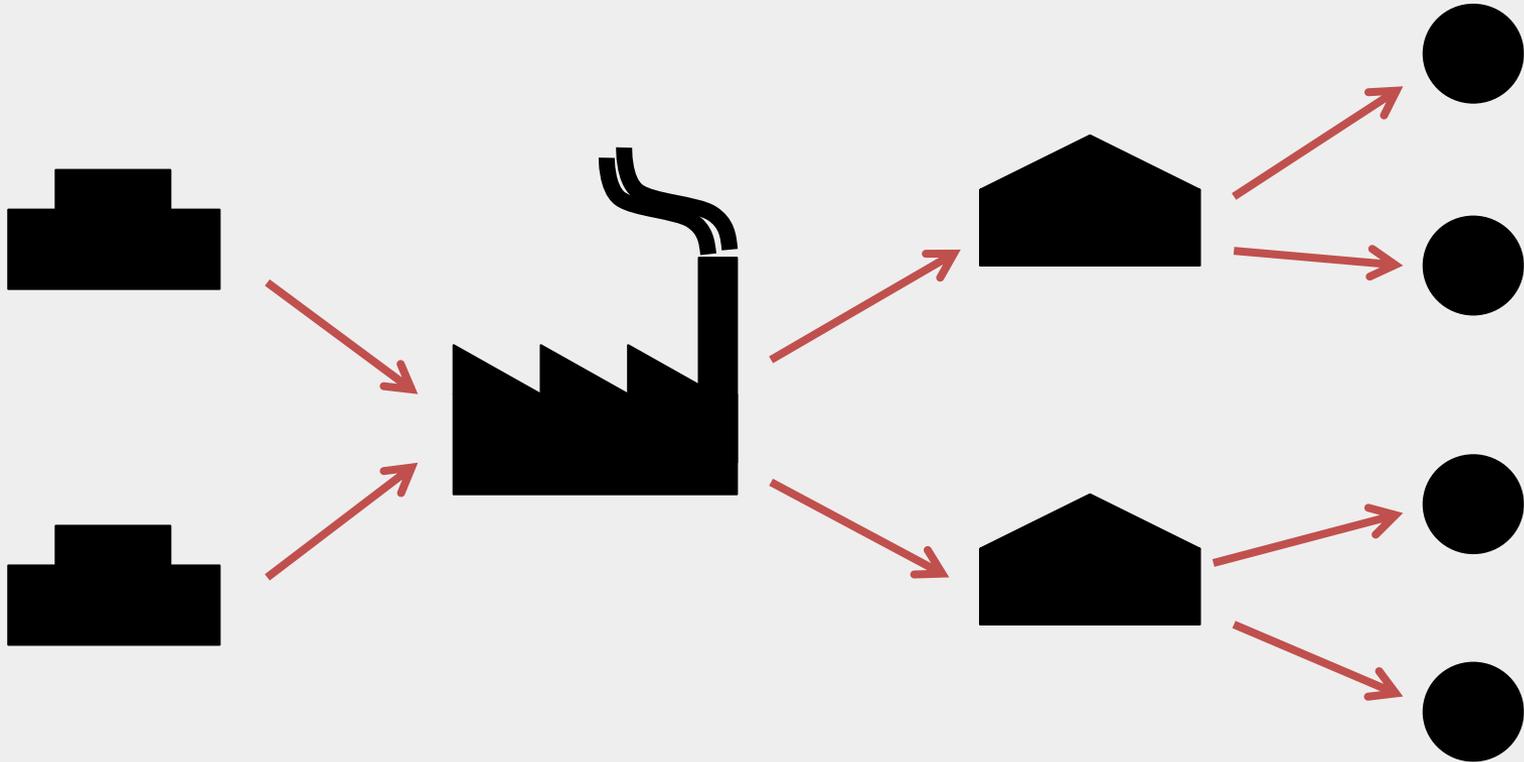


# Supply Chain Contracts

# Overview



# Goals of this lecture

- Define and explain what is a Supply Chain Contract
- Define and exemplify what is double marginalization
- Contrast and compare different types of contracts

# What is a contract?

A contract is a (legal) agreement between a buyer and a seller that defines the terms and conditions of sales.

# Why do businesses use contracts?

- They reduce uncertainty (both in demand and manufacturing cost)
- Help to share risk
- Incentivize sales efforts
- Important for information sharing

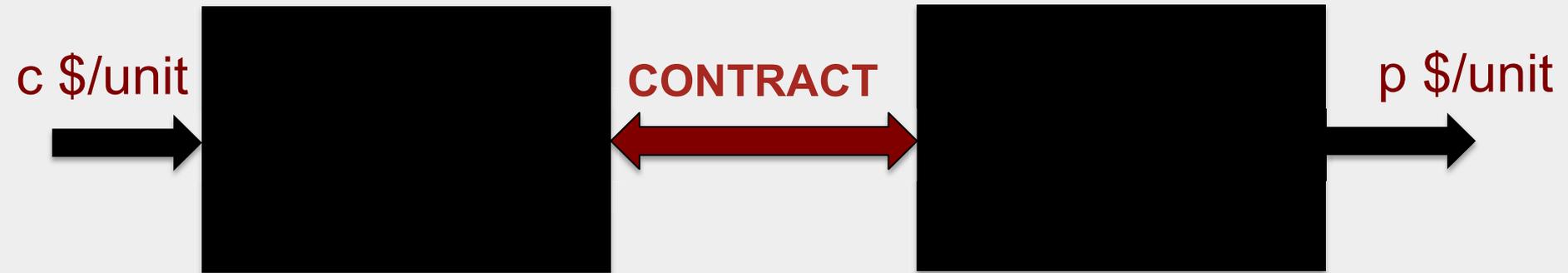
# **Why do businesses use contracts?**

- **Can you come up with examples of contracts in your projects?**
- **What are the risks/uncertainties in the supply chain?**

# Contracts in an abstract Sense



# Contracts in an abstract Sense



Some ingredients of a contract:

- Unit price
- Transfer payment
- Returns payments
- Sales rebates

# Contracts in an abstract Sense

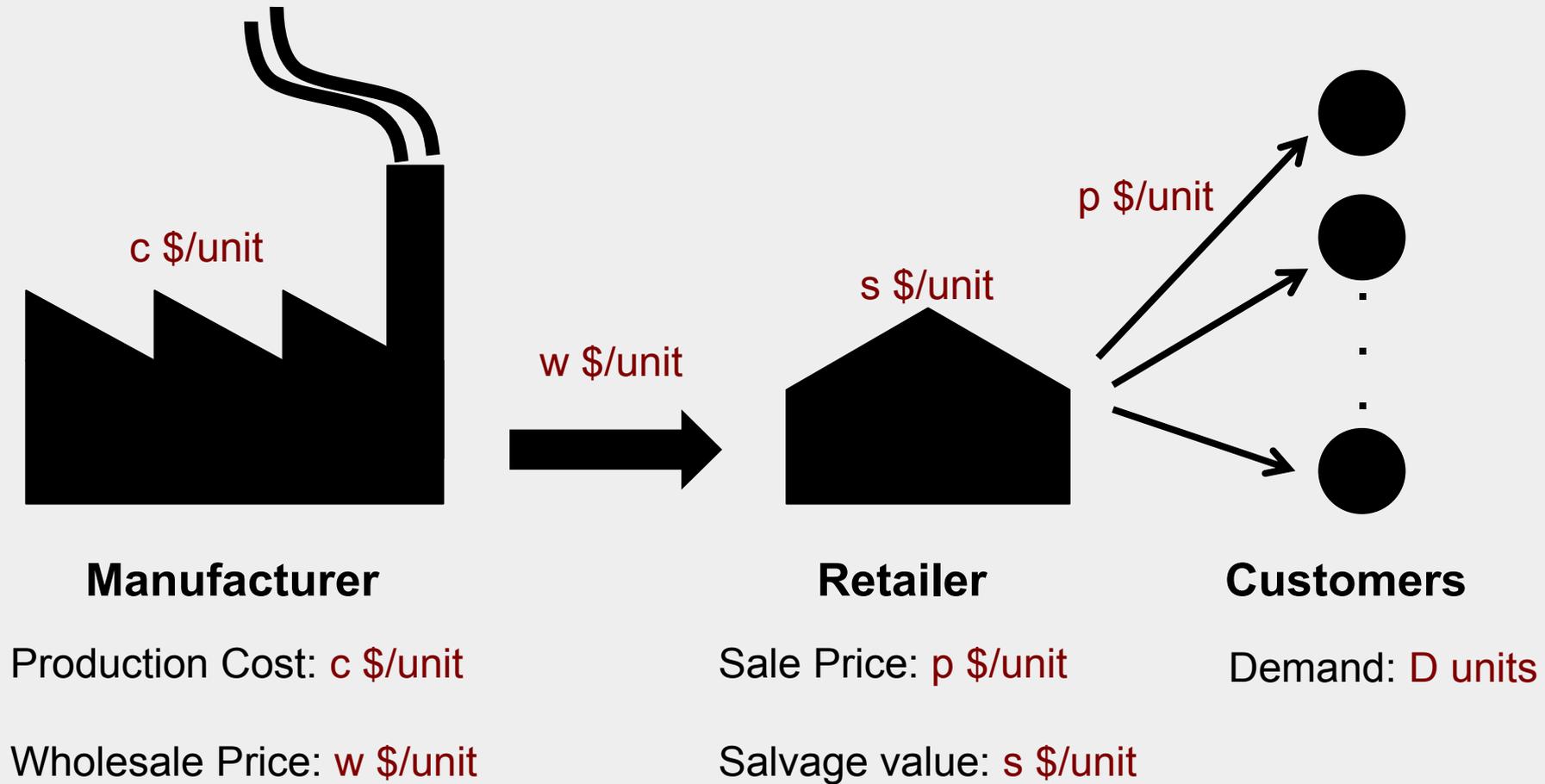
- The more “ingredients” the more complicated to implement

**Not all contracts are created equal**

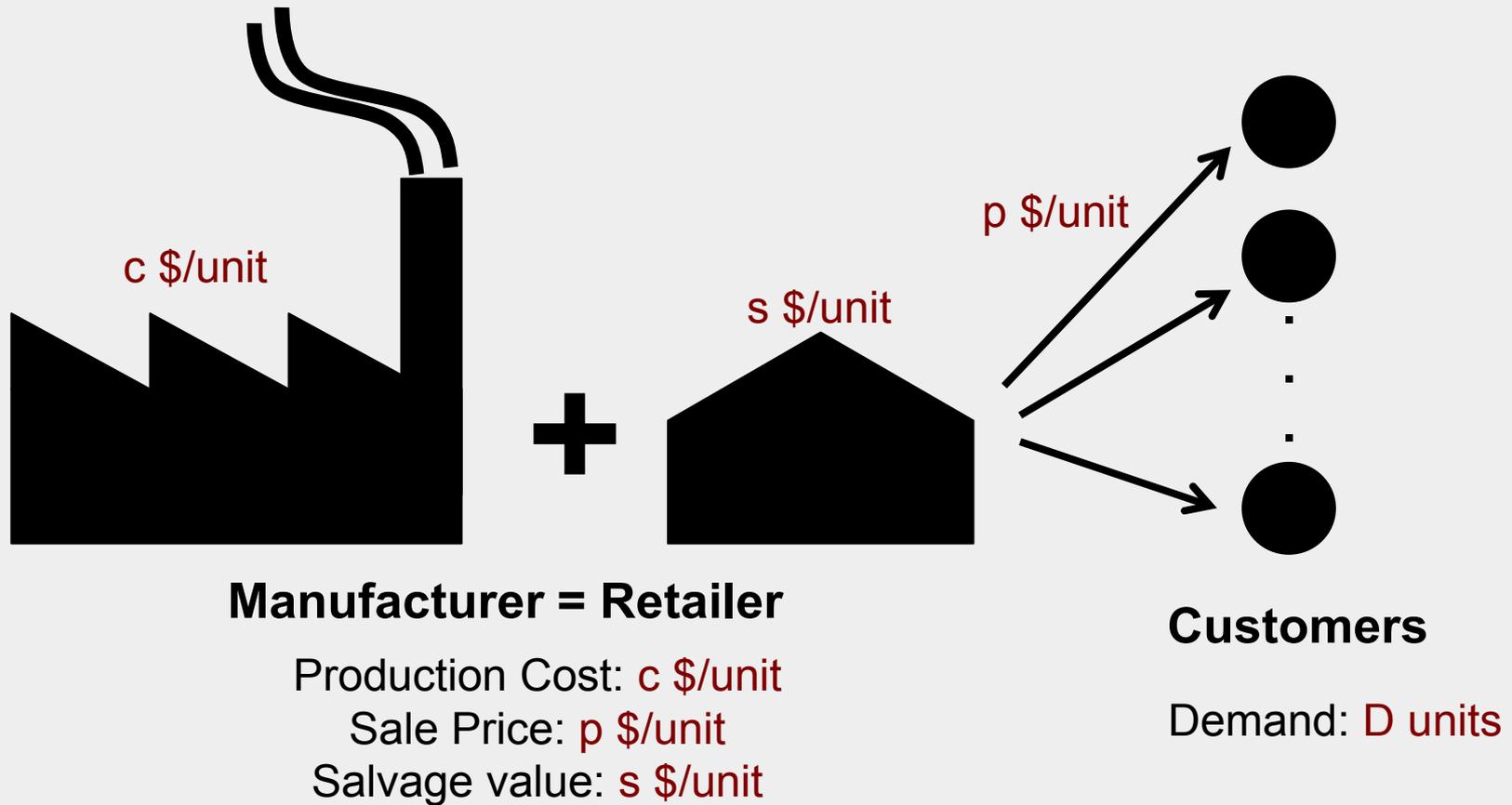
# Motivating Example

- You were hired to design a wholesale-price contract for distributors of a Plumpy Nut type product in Ethiopia
- Each jar costs \$2 to produce
- The shelf life of this product is 6 months, and the suggested retail price is \$4
- The salvage (recycling) value for unused jars is \$1
- Demand is Uniform[0,100]
- What is the wholesale price that maximizes your profit?

# Motivating Example



# Motivating Example – Part 2

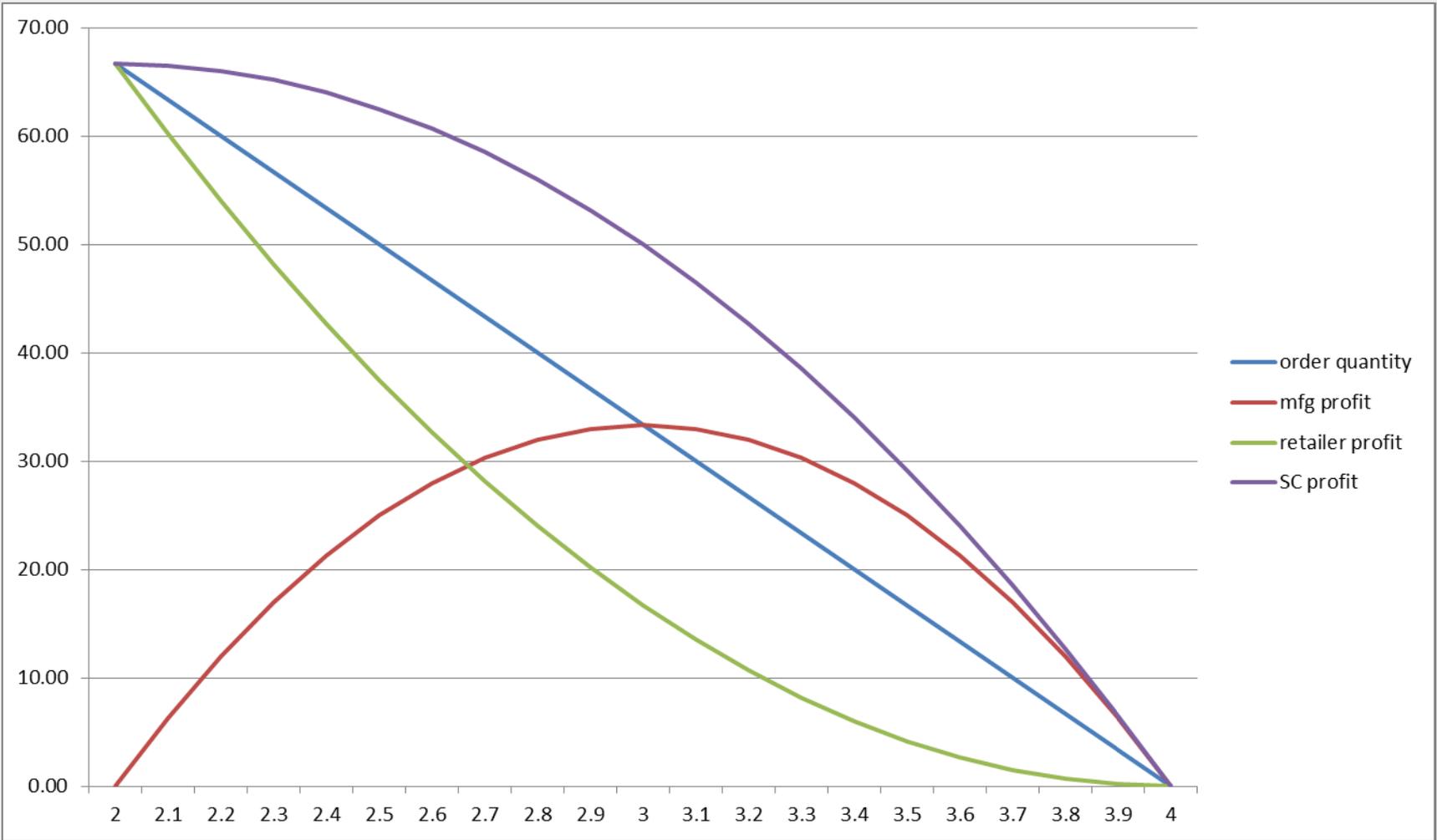


# What just happened?

	Original	Manuf. = Distributor
<b>Order quantity</b>	33.3	66.6
<b>Expected Profit Retailer</b>	16.6	66.6
<b>Expected Profit Manufacturer</b>	33.3	
<b>Expected total Profit</b>	50	66.6



**33% Loss due to lack of coordination**



Wholesale Price

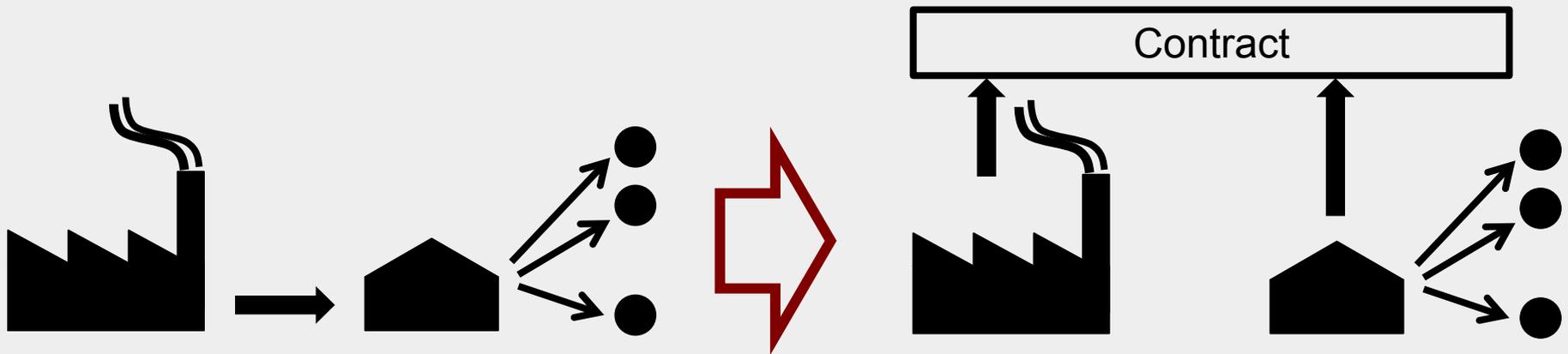
# Fixed Price (wholesale) Contracts

- First case is an example of a **Fixed-Price Contract**
- This reduction in profit is called **Double Marginalization**:

If every firm chooses to maximize its own expected profit, the result is a **higher market price, lower market demand, and lower total profit** compared to the SC's maximum profit.

# What can we do to reduce Double Marginalization?

- We change the contract between manufacturer and retailer!



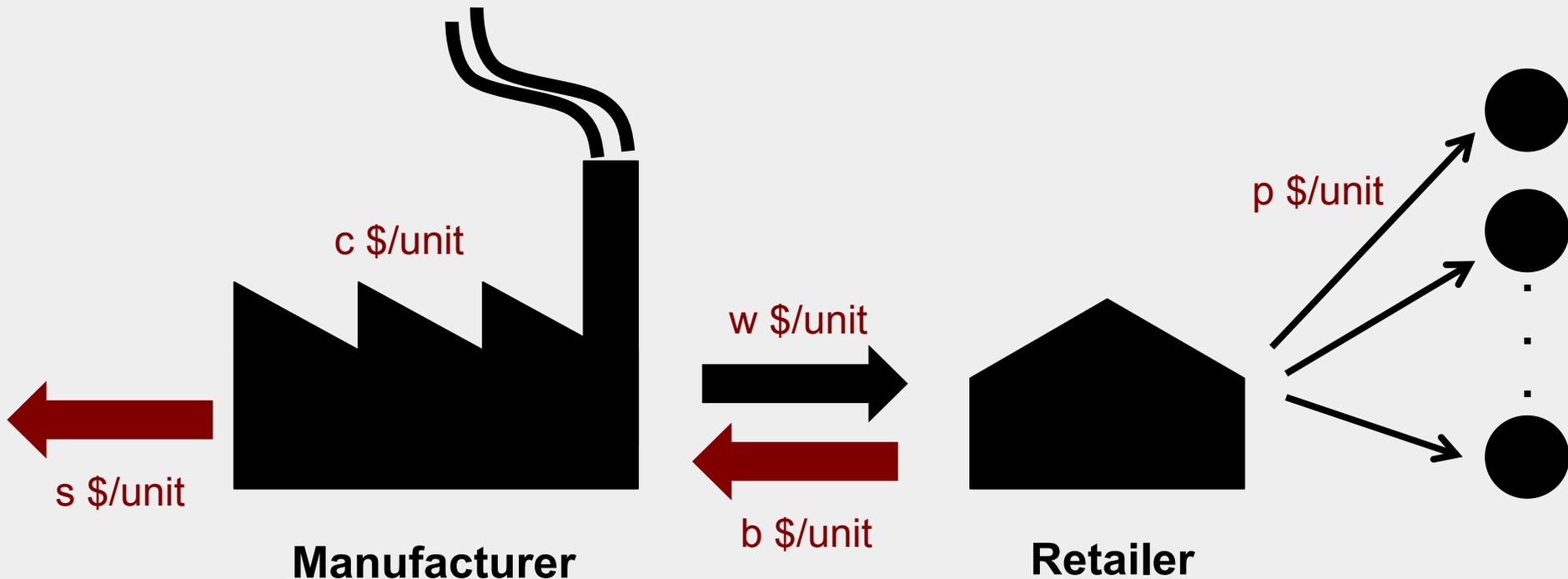
- The maximum profit that can be obtained is through perfect coordination

# Buy Back Contracts

- Retailer receives credit from manufacturer on units leftover at the end of the selling season
- Reduces the risk for the retailer due to demand uncertainty (overstock)
- Do you know any real-world examples?

The logo for amazon.com, featuring the text "amazon.com" in a bold, black, sans-serif font with a registered trademark symbol, and a yellow curved arrow underneath the text pointing from the letter 'a' to the letter 'z'.The logo for Macy's, featuring a red five-pointed star to the left of the word "macy's" in a black, lowercase, serif font. A small star is positioned above the letter 's'.The logo for EMI, consisting of the letters "EMI" in a bold, white, sans-serif font centered within a solid red rectangular background.

# Impact of Buy Back Contracts



**Manufacturer**

Production cost:  $c \text{ \$/unit}$

Wholesale price:  $w \text{ \$/unit}$

Salvage price:  $s \text{ \$/unit}$

**Retailer**

Sale price:  $p \text{ \$/unit}$

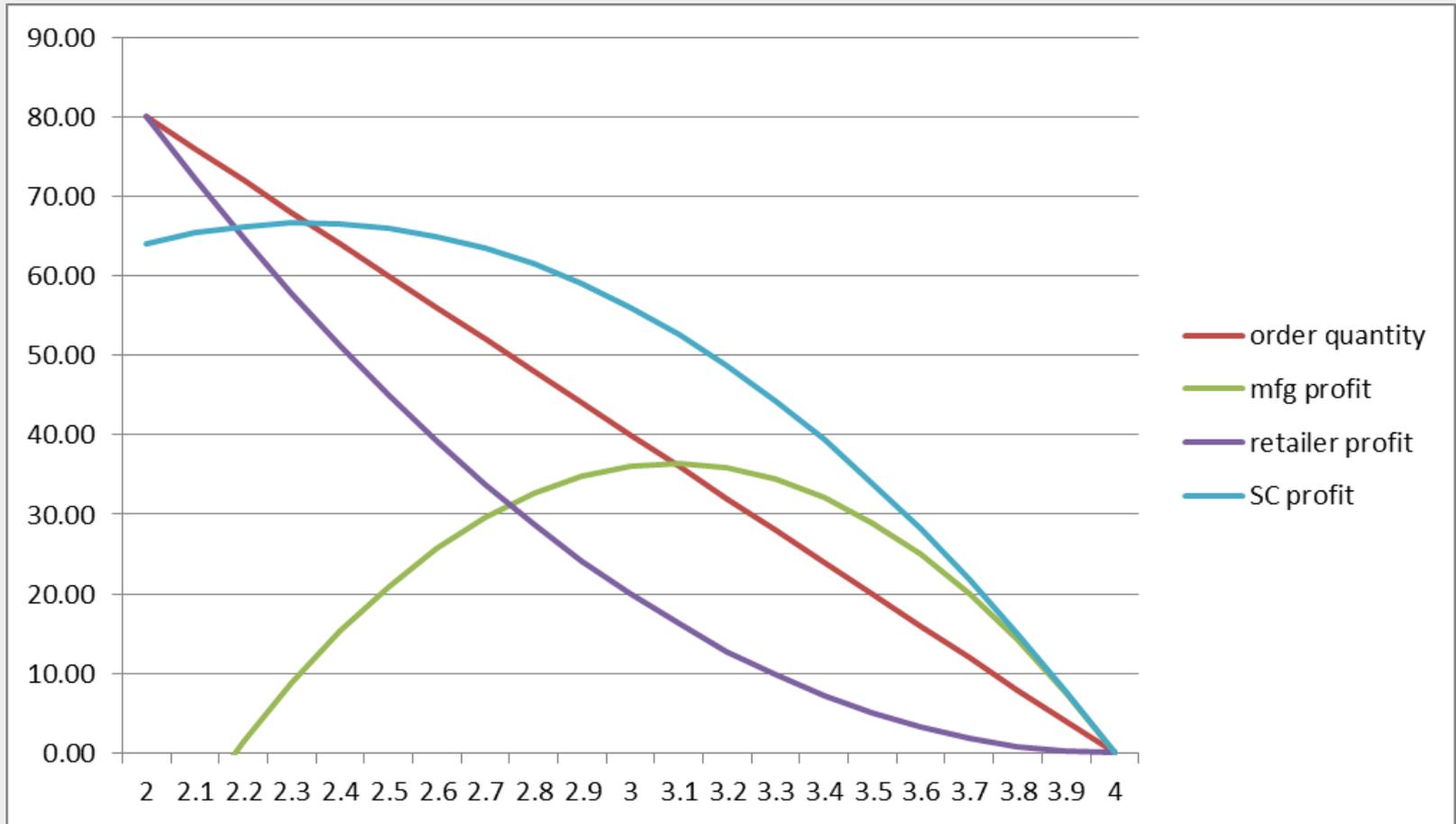
Buy back price:  $b \text{ \$/unit}$

# Comparison with Maximum Profit

	Original	Buy Back	Manuf. = Distributor
Order Quantity	33.3	40	66.6
Expected Profit Retailer	16.6 (33%)	<b>20 (36%)</b>	66.6
Expected Profit Manufacturer	33.3 (66%)	36 (64%)	
Expected total Profit	50	<b>56</b>	66.6

## Drawbacks:

- Requires manufacturer to verify leftover units
- May reduce buyer selling effort



Wholesale price

Buy Back price = \$1.5/unit

# There are many others...

- Quantity Flexibility, Fixed price incentive...

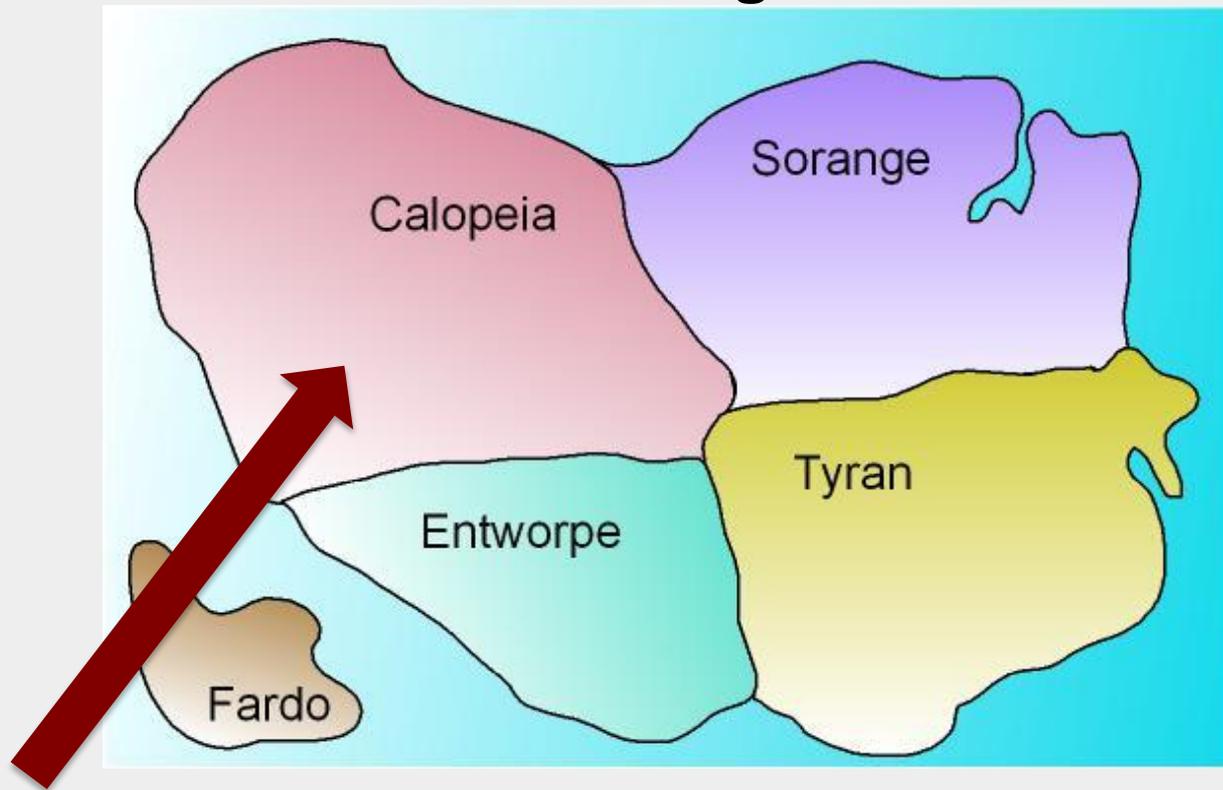
## Moral:

**Working together with the other players in the SC can help increase the size of the “pie”, even if your slice is proportionally smaller.**



# The Supply Chain Game

**Pangea:**

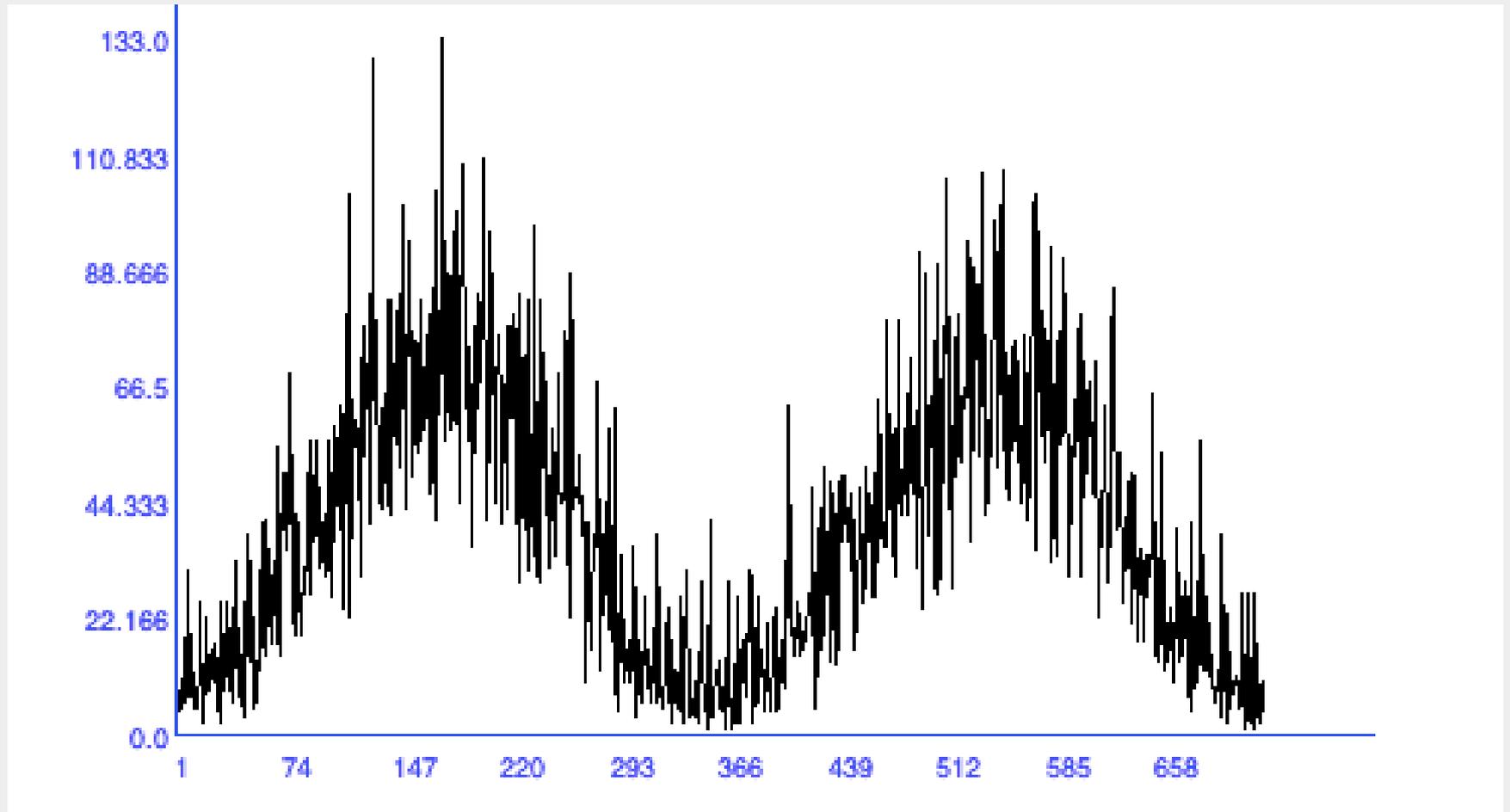


**You will operate here with 1 warehouse and 1 factory**

# The Supply Chain Game

- You sell foam for insulation
- Demand is highly seasonal but stable
- The game starts at day 730, two years after Jacobs began producing and marketing the chemical.
- Game ends at day 1460, when a new product is introduced and the foam becomes obsolete

# Demand



# Operations

- Single factory, single warehouse
- No backorders: when client doesn't find product, he goes somewhere else
- Your team can make:
  - Capacity additions to the factory.
  - The finished goods inventory threshold that triggers production of a new batch in the factory.
  - The factory's production batch size.
  - Whether batches are transported to the warehouse by mail or by truck.

**The winning team is the one  
with the highest cash position  
on day 1460.**

# Next steps

- Register your team (detailed instructions coming soon)
- Figure out how you will manage inventory
- Have fun!

# Overcoming demand uncertainty

- Three examples of contracts
  - Buyback contracts
  - Quantity flexibility (option) contracts
  - Revenue Sharing contracts

# Buyback contracts

- Manufacturer pays the distributor for leftover units at the end of selling season
- Encourages high buyer orders
- Examples:
  - Publishing industry
  - Music industry
- Disadvantages
- Would it work in an emerging market?

# Quantity Flexibility

- Manufacturer places an order at the beginning of the season, but the quantity can be adjusted up or down
- Also encourages higher ordering quantities
- Examples: Fashion industry
- Disadvantages

# Revenue Sharing

- Manufacturer receives some fraction of sales revenue
- Both share risk due to demand uncertainty
- Example: Blockbuster
- Would it work in an emerging market?

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