

6.871 SPRING 2005
Reading Summary: Lecture 12
Due Tuesday, March 15, 9:35am

Lecture 12: Pragmatic Issues of Knowledge Acquisition

Please answer the following questions in at most one page.

Paper:

Cooke, N.J. Varieties of Knowledge Elicitation Techniques

Cooke describes three families of knowledge elicitation techniques: observations and interviews, process tracing, conceptual techniques.

1. Briefly describe the techniques she includes in each family.
2. Briefly discuss the advantages and disadvantages of each family of techniques, and when each is appropriately used.