

# **PUBLIC TRANSPORT INTRODUCTION AND ORGANIZATIONAL MODELS: THE ROLES OF THE PUBLIC and PRIVATE SECTORS**

## **Outline**

- **Current U.S. Status and Recent Trends**
- **Significant Influences**
- **A Critical Assessment**
- **Arguments Supporting Public Transport**
- **Organizational Models**
- **US Transit Industry**
- **UK Bus Industry Experience**

## **Current Status**

- **Ridership increasing modestly but remains small**
- **Strong financial support from all levels of government**
- **Significant growth in number of new rail starts in past 25 years**
- **Major rebuilding of many older systems over past 15 years**
- **Little institutional or technological innovation, but growing recognition that fundamental change may be necessary for survival well into 21st century**

## US Urban Transport Today

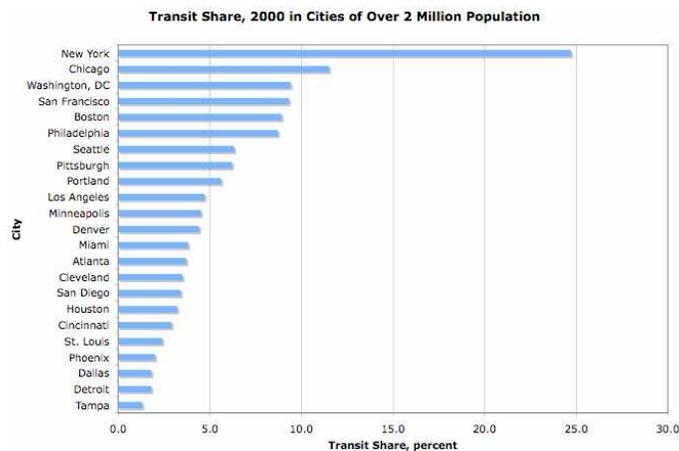
### Trends in Modal Split for Daily Travel in the United States (1969-2001)

Mode of Transportation	1969	1977	1983	1990	1995	2001
Auto	81.8	83.7	82.0	87.1	86.5	86.4
Transit	3.2	2.6	2.2	2.0	1.8	1.6
Walk	n/a	9.3	8.5	7.2	5.4	8.6
Bicycle	n/a	0.7	0.8	0.7	0.9	0.9
Other	5.0	3.7	6.5	3.0	5.4	2.5

Source: Socioeconomics of Urban Travel: Evidence from the 2001 NHTS  
by John Pucher and John L. Renne. *Transportation Quarterly*, Vol. 57, No. 3, Summer 2003 (49-77).  
Eno Transportation Foundation, Inc., Washington, DC.

Federal Highway Administration, *Nationwide Personal Transportation Surveys 1969, 1977, 1983, 1990, and 1995*; and *National Household Travel Survey, 2001*.

## Transit Share of Commute for Metropolitan Areas Over 2 Million in Population (2000)



Sources: U.S. 2000 Census *Journey to Work* (<http://www.census.gov/prod/2004pubs/c2kbr-33.pdf>) and  
U.S. Department of Transportation Census Transportation Planning Package <http://www.fhwa.dot.gov/ctpp/jtw/>

## Metropolitan Areas with Largest Transit Share Modal Split for Home-to-Work Journeys (2000)

	Car	Transit	Non-Motorized	Work at home
NY-NJ-CT-PA	65.7	24.9	6.4 ↓ □	3.0 ↑
Chicago	81.5 ↑	11.5 ↓	4.2 ↓	2.9 ↑
San Francisco - Oakland	81.0	9.5	5.5	4.1 ↑
Washington DC- Baltimore	83.2 ↑	9.4 ↓	3.9 ↓	3.5 ↑
Boston	82.7	9.0	5.1 ↓	3.2 ↑

↑ ↓ indicates change of more than 0.5% from 1990-2000

Source: Journey to Work Trends in the United States and its Major Metropolitan Areas 1960-2000

## Significant Influences

- Suburbanization of homes, employment and attractors
- Low costs for car ownership and operation
- Extensive urban road infrastructure
- Government policies towards roads and public transport

## Suburbanization: 2000 Journey to Work

### A. Total Trips (in millions of daily trips)

Homes in:	Jobs in:		
	Central City	Suburbs	Total Homes
Central City	28.2 (27%)	9.2 (9%)	37.4 (36%)
Suburbs	20.8 (20%)	44.6 (43%)	65.4 (64%)
<b>Total Jobs</b>	<b>49.0 (48%)</b>	<b>53.8 (52%)</b>	

### B. Share of 1990-2000 Increase

Homes in:	Jobs in:	
	Central City	Suburbs
Central City	5%	14%
Suburbs	16%	65%

### C. Public Transport Mode Share

Homes in:	Jobs in:	
	Central City	Suburbs
Central City	14%	6%
Suburbs	6%	2%

## The Car-Road System\*

### High car ownership levels

- 600 cars per 1000 population

### High car usage

- 10,000 veh-km per capita annually

### Low taxes, fees and user charges for car ownership and use

- Sales taxes range from 5-8%
- Users pay only 60% of road infrastructure costs in US
- Petrol taxes are from 10-20% of European levels

### Urban parking supply is relatively widely available and often free

- 380 parking spaces per 1000 central city workers in 10 largest US cities
- 95% of car commuters enjoy free parking

### Highly developed urban road system

- 6.6 metres of road per capita in 10 largest US cities; 3 times European levels

\* Source: *The Urban Transportation Crisis in Europe and North America*, by John Pucher and Christian LeFevre, 1996.

## Public Transport Funding by Source (2005, in \$ billions)

	Capital	Operating
Fares	---	10.3 (32%)
Other directly generated	3.3 (27%)	5.0 (16%)
Local	2.7 (22%)	6.7 (21%)
State	1.6 (13%)	7.5 (24%)
Federal	4.8 (39%)	2.3 (7%)
Total	12.4 billion	31.7 billion

Source: American Public Transportation Association, Transit Facts 2007 (for 2005)

## A Critical Assessment

- Public transport has been stabilized
- Many new rail initiatives in operation or under construction
- Some real success stories: New York City, Houston, Seattle
- Institutional change is occurring slowly
- Retention of political support

## Arguments Supporting Public Transport

- **Equity:** access for those who cannot or do not choose to drive
- **Congestion:** the need for a high-quality alternative
- **Land use influence:** public transport is necessary, but not sufficient to change trends
- **Environmental:** car technology strategies are more effective
- **Energy:** car technology strategies are more effective

## Other Arguments Supporting Transit

- **Economic:** private expenditures for autos may be alternatively used to improve local economies and quality of life
- **Transit allows agglomeration of economic activity in cities:**
  - New York, Boston, San Francisco, etc. could not have developed without transit
  - The contribution of earlier investments in heavy rail is not valued appropriately
  - New investments will have a lasting impact – thus the need for a long view

## Other Arguments Supporting Transit

- **Transit is contributing to decreasing external costs of transport in cities:**
  - accidents
  - impacts on human health
  - congestion
  - noise
  - global warming

## Other Arguments Supporting Transit

- **The key is the enhancement of the quality of the urban space**
- **Public Transport can be a catalyst for this process**

## US vs Europe

- US has been the leader in deregulation outside transit
- UK, and now Europe, the leader in restructuring transit organizations

## Six Organizational Models

		MODELS					
		Unregulated	Regulated Competition	Threatened Competition	Private Monopoly	Public Monopoly	Contracting Out
<b>F U N C T I O N S</b>	Regulation	Minimum	Yes	Yes*	Yes	Yes	Yes*
	Financing	PR	PR	PR	PR	PU	PR & PU
	Planning	PR	PU & PR	PU & PR	PR & PU	PU	PU
	Ownership	PR	PR	PR	PR	PU	PR (or PU)
	Operation	PR	PR	PR	PR	PU	PR
	Maintenance	PR	PR	PR	PR	PU	PR

\* The model is regulated in the form of contracts.

PU: Public Sector; PR: Private Sector

## U.S. Transit Industry Structure

- Remarkably little change since the early 1970s:
  - regional transit authorities regulating, planning and directly operating most services in larger urban areas (> 100 buses + rail)
  - municipalities operate transit in many small cities (< 100 buses)
  - principal use of private sector is in providing limited types of purchased services to transit authorities

## Purchased Transit Service in US Transit Industry: Operating Expense (2005, \$ millions)

Mode	Directly Operated	Purchased	Total	% Purchased
Bus	14,758.6	2,028.2	16,768.8	12.1%
Heavy Rail	5,102.0	42.8	5,144.8	0.8%
Commuter Rail	3,439.7	223.5	3,663.2	6.1%
Light Rail	922.6	45.5	978.0	4.7%
Demand Response	1,059.0	1,769.4	2,828.4	62.6%
Total	25,281.9	4,109.4	29,383.2	14.0%

Source: American Public Transit Administration Fact Book 2007 (for 2005, preliminary)

## Use of Purchased Transit Services

- Dominant for demand-responsive service
- Very little for urban rail services
- Modest for fixed route bus services

## Percent of Transit Systems that Contract for Bus Services

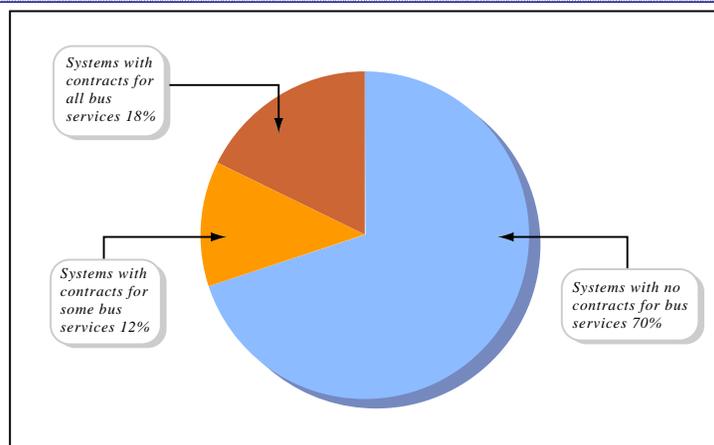


Figure by MIT OpenCourseWare.

Source: *Transportation Research Board Special Report 258 (2001)*  
*Contracting for Bus and Demand-Responsive Transit Services: A Survey of US Practice and Experience.*

## Percent of Transit Systems that Contract for Demand-Responsive Transit Services

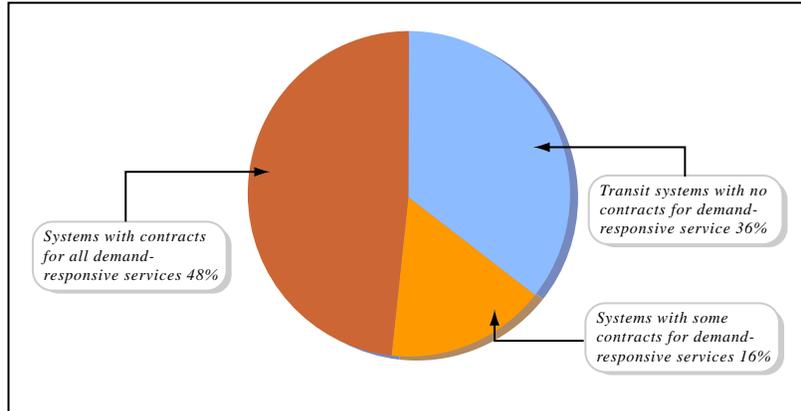


Figure by MIT OpenCourseWare.

Source: *Transportation Research Board Special Report 258 (2001) Contracting for Bus and Demand-Responsive Transit Services: A Survey of US Practice and Experience.*

## Percent of Transit Systems that Contract for All, Some, and No Bus and Demand-Responsive Transit Services

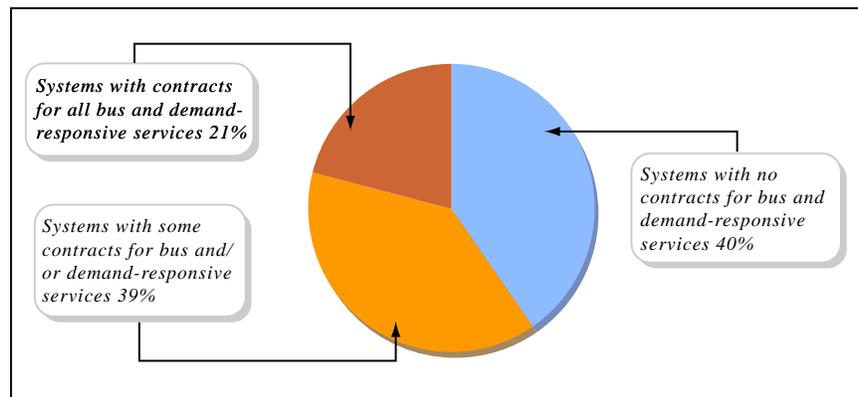


Figure by MIT OpenCourseWare.

Source: *Transportation Research Board Special Report 258 (2001) Contracting for Bus and Demand-Responsive Transit Services: A Survey of US Practice and Experience.*

## Fixed Route Bus Services

- Represents more than 50% of all transit services in the US
- Could clearly be operated efficiently and effectively by the private sector under contract
- The real potential for significant expansion for the private sector in transit

## BUSES OPERATING EXPENSE (2005: \$ million) All agencies with Annual Operating Cost > \$100 million

Agency	Total Bus Expense	Purchased Service	% Purchased
New York City Transit	1,798.3	0.0	0.0%
Los Angeles MTA	775.9	26.7	3.4%
Chicago (CTA)	724.1	0.0	0.0%
New Jersey Transit	626.3	32.9	5.3%
Philadelphia (SEPTA)	432.3	0.3	0.1%
Washington DC	420.2	0.0	0.0%
Seattle	321.7	27.9	8.7%
New York City (DOT)	313.1	311.5	99.5%
Boston (MBTA)	270.1	5.6	2.1%
Houston	263.4	38.6	14.7%
Miami (MDTA)	260.8	0.0	0.0%
Denver (RTD)	239.3	73.2	30.6%
Pittsburgh	234.0	0.0	0.0%
Oakland (AC Transit)	230.1	1.1	0.5%
Baltimore (MTA)	228.5	29.8	13.0%

Source: National Transit Database Transit Profiles, 2005

<http://www.ntdprogram.gov/ntdprogram>

**BUSES OPERATING EXPENSE (2005: \$ million)**  
**All agencies with Annual Operating Cost > \$100 million**

Agency	Total Bus Expense	Purchased Service	% Purchased
Dallas (DART)	202.8	0.0	0.0%
Portland (Tri-Met)	201.0	0.0	0.0%
Minneapolis/St Paul	200.8	0.0	0.0%
Santa Clara	187.0	1.8	1.0%
San Francisco (MUNI)	185.3	0.0	0.0%
Detroit (DDOT)	180.9	0.0	0.0%
Orange County (OCTA)	180.6	4.6	2.5%
Atlanta (MARTA)	165.3	0.0	0.0%
Cleveland	162.3	0.0	0.0%
Honolulu	127.1	0.0	0.0%
Chicago (PACE)	123.2	12.0	9.7%
Milwaukee	123.0	2.0	1.6%
Phoenix	113.4	89.3	78.7%
St Louis	106.9	0.0	0.0%
MTA Long Island Bus	102.9	0.0	0.0%
<b>TOTAL</b>	<b>9,500.6</b>	<b>657.3</b>	<b>6.9%</b>

Source: National Transit Database Transit Profiles, 2005

<http://www.ntdprogram.gov/ntdprogram>

**Largest 31 Bus Operators**

- **Less than 7%\* of bus service is currently provided under purchase of service arrangements**
- **15 of 30 agencies do not provide any purchased bus service**
- **Only 4 agencies provide more than 10% of bus services under contract: Houston, Denver, Baltimore (MTA), and Phoenix**

*\* Actually only 4% when NYC is excluded*

## Agencies Using Purchased Services Extensively Fall Into Three Groups

- Agencies which took over financial responsibility for franchise operators: New York City Department of Transportation
- Agencies taking over franchised services and/or expanding services through purchase of service agreements: Houston, Baltimore (MTA), and Phoenix
- Agencies required to transfer core services to purchased service arrangements: Denver

## Prospects for the Future

### Key ingredients for private sector participation:

- service is new and different
- external intervention
- incomplete assimilation of private operators

### Direct transit authority operation is highly stable in North America:

- small leverage for central government
- at state/local levels of government organized labor is a powerful force likely to resist change
- confrontational/ideological nature of the debate

## Possible Strategies

- **Development of non-confrontational, incremental change proposals**
- **Contingency plans**
- **Replacement of marginally performing routes by contracted van or minibus service**
- **Develop a database on results of initiatives by credible agency**
- **Split policy board from operating functions**
- **Corporatization and privatization of bus depots in large metropolitan areas**

## UK Experience with Bus Industry Restructuring

- **Background**
- **Bus Deregulation outside London**
- **London strategy**
- **Results to date**

## Background

- **Prior to mid-1980s, UK local bus industry broadly comparable to US transit industry:**
  - public ownership at local level
  - heavily subsidized
  - slowly declining ridership
  - little innovation in technology, service, or management
  - little responsiveness to public needs or concerns
- **Buses played a larger role than in US because of lower car ownership levels and higher car operating costs**

## Bus Deregulation Outside London (1986)

### Basic premises behind bus deregulation:

- deregulation would produce a competitive market
- competition would substantially reduce costs
- a competitive market would improve resource allocation
- there would be no significant negative side effects

## Basic Elements of UK Bus Deregulation

- Bus markets were divided between commercial and non-commercial, with the following definitions and rules for each:

### Commercial

- Defined as any service that an operator is prepared to offer with the only government support being:
  - concessionary fares reimbursement
  - fuel tax rebate
- Services are registered including the route and timetable, and changes become effective after 6 weeks notice
- Fares can be changed with no prior notice
- Unrestricted entry and exit from the market
- Known as "Competition In the Market"

## Basic Elements of UK Bus Deregulation

### Non-Commercial

- Services which are not registered as commercial, but needed for social reasons as identified by local authorities
- Awarded to a private sector operator after a competitive bidding process for a period of (typically) three years

## Public Transport Authority Reorganization

- As a transitional strategy, public transport authorities were to be "corporatized," i.e., held at arm's length from government
- Could receive subsidy only as a result of success in a competitive bidding process
- Eventually they were to be privatized
- These large operations were not broken up into smaller competitive units

## London Strategy

- Deregulation not introduced in London because of concerns about:
  - the effects of free entry on congestion in Central London
  - rail system interaction effects
- London Transport (now Transport for London) opted to retain control over all planning functions but to move to privatization through competition for incremental pieces of the London bus network
- TfL controls routes, frequencies, quality standards, and fares
- Known as "Competition For the Market"

## London Buses Reorganization

- Decentralization of London Buses Limited (LBL) operations, giving progressively more independence to LBL depots
- Put out to competitive bid about 10% of the bus network annually
- Awarding approximately 50% of competitive tenders to LBL subsidiaries with the remainder to independent private bus operators
- Used competitive pressure to induce LBL subsidiaries to restructure labor contracts and management strategy
- In 1994 all LBL subsidiaries were privatized

**Table 1: Key bus operating statistics,  
GB and London, 1985/86 to 2004/2005**

	Bus km (mil)	Pax trips (mil)	Subsidy			Operating costs per bus-km (in 2000 dollars)
			Total £m	Per bus km	Per pax trip	
<b>London</b>						
1985/1986	273	1152	£335	£1.23	£0.29	£2.71
1989/1990	292	1188	£238	£0.82	£0.20	£2.23
1994/1995	356	1167	£177	£0.50	£0.15	£1.59
1999/2000	365	1307	£134	£0.37	£0.10	£1.49
2004/2005	450	1793	£601	£1.34	£0.34	£1.95
<b>GB Outside London</b>						
1985/1986	1804	4489	£904	£0.50	£0.20	£1.51
1989/1990	2150	3886	£682	£0.32	£0.18	£1.02
1994/1995	2293	3253	£620	£0.27	£0.19	£0.86
1999/2000	2234	2972	£613	£0.27	£0.21	£0.76
2004/2005	2146	2944	£730	£0.34	£0.25	£0.87

Source: *Transport Statistics GB 2007 and earlier editions*

Note: *Subsidy includes concessionary fares payments; Operating Costs and Subsidies are in constant 1999/2000 prices*

**Table 2: Percentage change in key bus operating statistics with 1985/86 as base**

	Bus km	Pax trips	Subsidy			Operating costs per bus-km (in 2000 dollars)
			Total £m	Per bus km	Per pax trip	
<b>London</b>						
1989/1990	+7%	-3%	-29%	-33%	-31%	-18%
1994/1995	+30%	-1%	-47%	-59%	-48%	-41%
1999/2000	+34%	+13%	-63%	-72%	-69%	-45%
2004/2005	+65%	+56%	+80%	+9%	+16%	-24%
<b>GB Outside London</b>						
1989/1990	+19%	-13%	-25%	-36%	-10%	-32%
1994/1995	+27%	-28%	-31%	-46%	-5%	-43%
1999/2000	+24%	-34%	-32%	-46%	+5%	-50%
2004/2005	+19%	-34%	-19%	-32%	+24%	-47%

Source: *Transport Statistics GB 2007 and earlier editions*

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## Results of Bus Deregulation (1)

- Operating costs dropped significantly -- by about 50%, most of impact immediately after deregulation
- Bus kilometers of service increased substantially immediately after deregulation, but now again is in modest decline
- Fares rose significantly, particularly in major metropolitan areas
- Relatively little sustained on-the-street competition

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## Results of Bus Deregulation (2)

- **Great majority of services (80-85%) are operated in commercial regime**
- **Subsidies have declined by about 30% since deregulation**
- **Ridership has declined significantly since deregulation**
- **Subsidy per passenger has remained approximately constant despite major decline in subsidy per vehicle kilometer**
- **Perceptions of service instability**

## Typical Trajectory Following Deregulation

- **Incumbent operator registered most of pre-existing network as commercial**
- **Reduced costs and raised entry cost by converting to minibuses**
- **Establishing a foothold for a new entrant via competitive bidding proved difficult**
- **Price competition proved to be ineffective relative to frequency competition**
- **Large bus holding companies emerged through mergers and acquisitions**
- **The urban bus market as it developed in the UK proved not to be truly contestable**
- **Local bus planning staff were largely eliminated**

## London Results

- **Similarities:**
  - Unit cost reductions in London are close to those attained outside London
  - Service provided increased by a similar amount to outside London
- **Differences:**
  - Ridership in London has experienced modest growth
  - Subsidy initially declined much more substantially in London than elsewhere -- prior to Congestion Charging effects

## European Strategy

- **Several major European cities adopted London-like schemes, e.g., Copenhagen, Stockholm**
- **Separation of public sector from direct operation is an accepted principal**
- **Contractual agreements developed between the planning and oversight agency (in the public sector) and the operators (in the private sector)**

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