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Dr Dickson completed his medical degree and residency training in emergency medicine at the University of Massachusetts Medical School and has a Masters Degree in Health Care Management from Harvard University. Prior to returning to Massachusetts in 2008 he served as Professor and Head of the Department of Emergency Medicine at the University of Iowa Carver College of Medicine and Interim Chief Operating Officer for the University of Iowa Hospitals and Clinics.

In addition to his other duties, Dr Dickson has served as a member of the Baldrige National Quality Award Board of Examiners, lectures nationally on the use of Lean manufacturing techniques in healthcare and is an active faculty member for the Institute of Healthcare Improvement.

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